As head of operational risk management for a U.S. bank, I’m responsible for making sure that our bank has implemented our operational risk management framework. We work with all of our respective business lines to make sure that they understand their key processes, risks, and controls, and that key controls are designed and operating effectively.

The Advanced Risk Management program broadened my knowledge beyond just operational risk. The course includes all the different risk disciplines, from operational risk, retail and commercial credit risk to market and liquidity risks. It was a great curriculum, and the Wharton faculty and the presenters were exceptional. I particularly enjoyed the enterprise risk management section. Also, the fact that this program brings in industry leaders is a big benefit. It’s not a hundred percent academic; we’re actually getting real perspectives from different business leaders coming in.

The professors had great presentation styles. Even in an intensive program where it’s hard to sit still all day, I never found myself looking at my watch, because I was so engaged. The whole class was very engaged as well. The expertise of my classmates as well as the presenters made for an overall wonderful experience.

Another benefit is the contacts that you make in the program. These are people I can reach out to now because we’ve built that relationship. I can say, I’m dealing with this type of issue; how have you dealt with it at your institution?

What I really took away from the course is that operational risk is embedded in all the different disciplines that we talked about. So whether we’re talking about market risk, commercial credit, retail credit, third party, whatever it may be, it was all relevant to me. Having a better understanding of those areas allows me to be a better operational risk professional. I can now better interact with those areas at my own institution.

I also appreciated the facilities and the amenities of the program, and enjoyed the vibe of being on Wharton’s campus in May when school was still in session. I would recommend the program 100 percent. I thought it was fantastic!