Welcome to “Chapter Chatter”!
A newsletter just for chapters! A place to find out what's new or to be acknowledged for your hard work.

In this issue:
- Chapter Checklist, Reminders & Updates
- Chapter Highlights
- Creative Chapter Events

Chapter Checklist, Reminders, and Updates

- Chapter Leaders Conference, June 19–21, 2019, Scottsdale, AZ. Registration Open Now! https://landing.rmahq.org/clc2019
- The Education Planner deadline is April 26, 2019.
- Conduct an annual pre-planning meeting using Chapter Planning Guide by May 15, 2019.
- Chapter Excellence Awards Submission: Window open April 1–April 30, 2019. Membership, Programming/Educational Events, Communications, Academic Involvement, & Community Involvement
- The Article Writing Competition is Open Now! Submission Deadline: June 7, 2019 Submit entries to dkbrown@rmahq.org or fax to 215-446-4100
- Please continue to recruit new members under the MGAM liaisons program for the Chapter Planning Guide. Target = 5 recruits total per chapter.
- Please be sure to submit site location forms as soon as possible for your upcoming scheduled open enrollment classes. Please contact Terri for submissions or further information.
- Due to the lack of use, the RMA Reader version of class participant materials has been discontinued.
- Submit chapter events for CRC CEUs credits to rmacertification@rmahq.org
- Calls you may have missed (recordings available under Chapter Resources at rmahq.org). Please note these calls count toward your Chapter Planning Guide.
  - West and Mountain West: November 15 and March 21.
  - Northeast, Midwest and Mid-Atlantic: November 7 and March 20.
  - South Central and Southeast: November 7 and March 20.
  - Regional Chapters (Texas, Mid-South, Carolinas-Virginias, Florida): November 28 and March 27.
  - Young Professional Chairs Call: Oct. 17 (next call on April 17 at 11:00 a.m. ET).
- Chapter Audio Chats:
  - Education: February 28.
  - Chapter Town Hall with Nancy Foster: April 2.
Chapter Highlights

Chapters with 2019 Foundation Scholarship Winners

- Alberta
- Atlanta
- Buffalo
- Carolinas-Virginias
- Central Alabama
- Central Iowa
- Central Ohio
- Central PA
- Central Utah
- Coastal Georgia
- Eastern Iowa
- Fresno
- Golden Gate
- Greater Cincinnati/Northern Kentucky
- Kansas
- Kansas City
- Las Vegas
- Manitoba
- Middle Tennessee
- Mid-South
- Minnesota
- New England
- New York
- North Central
- Northern Utah
- Oklahoma
- Pittsburgh
- Rocky Mountain
- San Diego
- Siouxland
- Spokane
- Texas
- West Michigan
- Wisconsin

Top 5 most attended open enrollments: January–March 2019.

South Central Region

South Central Region
Mid-South Chapter: Cash Flow Analysis I: UCA Fundamentals on 2/26 with 27 registrants.

Midwest Region
St. Louis Chapter: Commercial Real Estate Lending I: Introduction on 2/4 with 22 registrants.

South Central Region

Mountain West Region

Creative Chapter Events This Quarter

- **Northern Indiana Chapter**: High Stakes: Banking The Cannabis Industry on February 27, 2019.
- **Buffalo Chapter**: Rescue Equity and Debt: Trends in 2019 and Beyond (Panel) on February 28, 2019.
- **St. Louis Chapter**: The Art and Opportunity of Self-Advocacy (Women’s Event) on March 7, 2019.
- **Montreal**: "Combining the power of human and machine” - Artificial Intelligence in Robotics and Intelligent Automation on April 2, 2019.
- **Eastern Iowa Chapter**: The Economic Impact of the Trade War on Iowa (Panel) on April 4, 2019.
- **Northern Ohio Chapter**: Tour and Tasting as Mitchell’s Ice Cream on April 4, 2019.
In an effort to better serve our chapters and members, we have realigned our departments. We now have a new Chapter Development team which will be led by Laura Ridner.

- **Lisa McBride**, Director, Chapters & Professional Development, lmcbride@rmahq.org
- **Laura Ridner**, Associate Director, lridner@rmahq.org
- **Anna Shuman**, Associate Manager, ashuman@rmahq.org. Please contact Anna with questions regarding the following items: Chapter Planning Guide, available resources, speaker requests, chapter governance, and Academic Program.
- **Terri Garner**, Seminar Coordinator, tgarner@rmahq.org. Please contact Terri with questions related to open enrollments including host site forms, participant lists, cancelation, and extension requests.
- **Damaly Brown**, Chapter Administration, dkbrown@rmahq.org. Please contact Damaly with questions related to chapter websites, requests for membership reports, requests for chapter supplies (fliers and brochures), and chapter resources.

Also please be sure to forward any general inquiries to the RMA Chapters shared mailbox, rmachapters@rmahq.org, if you are unsure on who to contact.

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**Risk Management Conference on March 7, 2019 featuring Ed Schreiber**

**Location:** Denver Branch of the Kansas City Federal Reserve  
**Attendance:** 115 registrants

The topics covered an interest rate forecast, how best to maintain discipline through a changing risk environment, approaches and techniques to CECL and reliance on qualitative adjustments as well as how to evolve a risk management framework. The chapter also recognized RMA Scholarship award winner, Sydney Robb, at the event.

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**Chapter Spotlight - Rocky Mountain Chapter**