Welcome to “Chapter Chatter”!
A newsletter just for chapters! A place to find out what’s new and to be acknowledged for your hard work.

In this issue:
- Chapter Checklist, Reminders & Updates
- 2018-2019 Awards
- 2019 CLC Memories “Swing for the Fences”
- Fiscal Year in Review 2018-2019
- Chapter Academic Program Events Highlight

Chapter Checklist, Reminders, and Updates

- If you have not submitted your 2019-2020 board roster, please do so as soon as possible to rmachapters@rmahq.org.

- File Taxes by **January 15th** or based on Chapter’s fiscal year-end if not 8/31.

- Conduct a mid-year review meeting using Chapter Planning Guide by **March 15th**.

- Please note that “Net Figures” are no longer being used to measure membership for the Chapter Planning guide (CPG). Retention based on chapter size will be used.
  - Small - 90% retention
  - Medium - 95% retention
  - Large - 95% retention

- The Member-Get-A-Member Program has been discontinued.

- Be sure that your chapter is using the most current logos on all flyers, social media & websites. Please contact Damaly if you need the updated versions.

- Submit chapter events for CRC CEUs credit qualifications to rmacertification@rmahq.org

- **Please be sure to submit site location forms as soon as possible** for your upcoming scheduled open enrollment classes. Please contact Terri for submissions or further information at tgarner@rmahq.org or 215-446-4015.

- Upcoming Calls (recordings available under Chapter Resources at rmahq.org).

  - “**How to Use and Review Provided Chapter Membership Reports**” - Tuesday, December 17, 2019 at 2pm ET

  - “**Chapter Updates and Programming Ideas**” (replaces Chapter Regional Calls on Chapter Planning Guide) - Tuesday, December 5, 2019 at 3pm ET

  - **Young Professionals Committee Call** - Wednesday, January 15 at 3pm ET

  - “**Getting the Most Out Of Your RMA Provided Chapter Website & Board Community**” - TBD

  - **Chapter Town Hall Calls** (replaces Chapter Audio Chats) TBD throughout the year.

  - Board Orientation Call recording available. [https://rmahq.zoom.us/recording/share/miVTVDaczh14O0OheuAuh8zZeZ8hdeeeE2TF04QHYVLGwlmekTziMw](https://rmahq.zoom.us/recording/share/miVTVDaczh14O0OheuAuh8zZeZ8hdeeeE2TF04QHYVLGwlmekTziMw)
2018-2019 Awards

Platinum Chapters
- Central Indiana
- Central Texas
- Chesapeake
- East Central PA
- Gulf Coast
- Kansas
- Maine
- Mid-South
- New England
- North Texas
- Oklahoma
- Philadelphia
- Portland Metro
- St. Louis
- Texas
- Wisconsin

Gold Chapters
- Buffalo
- Carolinas-Virginias
- Charlotte
- Empire
- Los Angeles
- Minnesota
- Pittsburgh
- Puget Sound
- Rocky Mountain
- South Central PA
- Vermont
- West Michigan

Silver Chapters
- Arizona
- Atlanta
- Central Florida
- Central Iowa
- Central Ohio
- Central PA
- Central Utah
- Eastern Iowa
- Eastern North Carolina
- Hampton Roads
- Hawaii
- Great Smokies
- Las Vegas
- Midlands
- North Central
- Potomac
- Siouland
- Southern New Jersey
- Spokane
- Triad
- Upper South Carolina

Bronze Chapters
- New Orleans
- East Tennessee
- Middle Tennessee
- Eugene/Springfield
- Oregon
- Golden Gate
- Orange County
- San Diego
- Silicon Valley
- Southern Oregon

MEMBER-GET-A-MEMBER

Four Star Liaison (Top Recruiter):
Deborah K. Oldham, Commerce Bank, Kansas City, MO

Three Star Liaisons:
- Macy Johnson, BOKF National Association, Tulsa, OK
- Ogadi A.K. Fields, Frost Bank, Houston, TX
- Ricky G. Monroe, Rock Canyon Bank, Provo, UT
- Jeffrey E. Simmons, Manufacturers & Traders Trust Co, Buffalo, NY

Article Writing Competition

1st Place: "Interpreting Changes in Lease Accounting Through the Lens of a Lender"
Chris Maurer & Drew Thurman, Frost Bank,, Austin, TX, Central Texas Chapter

2nd Place: "Risks and Considerations Lending to Food and Agricultural Businesses"
Jackson McQueen, Frost Bank, Dallas, TX, North Texas Chapter

3rd Place: "Policy Exception or Policy Acceptation?"
Kaitlin Brashear, Texas Capital Bank, Dallas, TX, North Texas Chapter

Honorable Mention: “The Art of a Loan”
Lauren Baker, Texas Capital Bank, Dallas, TX, North Texas Chapter
Central Texas

Mike Newey and Mike Shaw of the Central Texas Chapter had the opportunity to introduce the RMA student membership to University of Texas Finance Association. There were roughly 80 students in attendance. They used a PowerPoint presentation provided by RMA to support their discussion.
**Wisconsin Chapter**

Melissa Torres and David Wilbik of the Wisconsin chapter attended the First Annual Finance Day at the University of Wisconsin - Whitewater as panelist sharing information about their career and experience in banking. The Wisconsin Chapter also sponsored this event.

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**Chapter Development Team**

- **Bill Loftus** - Director, Member Relations, BLoftus@rmahq.org
- **Laura Ridner** - Associate Director, Chapter Development, LRidner@rmahq.org
- **Anna Shuman** - Associate Manager, Chapter Development, AShuman@rmahq.org
- **Terri Garner** - Seminar Coordinator, Chapter Development, TGarner@rmahq.org
- **Damaly Brown** - Chapter Administration, Chapter Development, DKBrown@rmahq.org

Please be sure to forward any general inquiries to the RMA Chapters shared mailbox RMAChapters@rmahq.org if you are unsure on who to contact.